



## HOW TO MAKE A RESERVATION FOR "Season"

**Q— "How do I make a reservation for next year?"**

**A - ON OR AFTER APRIL 15, each year**, fill out and submit the on-line reservation form found on the website. Reservations for "Season" (Jan-April) MUST be completed online through our website [www.crystallakervresort.com](http://www.crystallakervresort.com) - we DO NOT accept phone reservations for that time-frame. *Rates can also be found there -- rental costs include 30 & 50 amp electric, water, sewer, cable TV and internet. (Spring, summer, and fall reservations may be made by submitting the on-line reservation form or calling the office directly.)*

**Q — "When does the Rental Office begin taking reservations?"**

**A -** We start taking reservations for next season on April 15, each year. Between March-April we hear back from owners of the RV Lots and Park Model homes as to when they plan to use their property. We rent around the owners' use. Our goal is to have each season's reservations completed by June 30.

**Q — "What are my chances of getting a reservation for next season?"**

**A —** We cannot answer that question. Renters with the longest length of stays, such as 4—6 months, or longer, are given priority, as well as return Crystal Lake renters. After that, we begin with 3 month, 2 month, 1 month and then fill-in with weekly reservations. We never know from year to year how many owners will place their lots in the rental program.

**Q — "How will you contact me so that I know that I have a reservation?"**

**A -** You will be contacted by email when we have an RV lot or Park Model home to offer you. You have between 5-7 days to accept the lot or home offered by calling the office to pay the deposit. If we have not received your deposit within that time-frame, the reservation is forfeited and we will offer the lot to the next person on the list. The deposit amount is 30% of the total cost due. Deposits may be paid with a Visa, MC, or Discover credit card or by mailing us a check. Deposits are 80% refundable, up to 30 days prior to your arrival. There is no refund given if you cancel less than 30 days before your arrival date. Cancellations must be emailed.

**FAQ's - "Is there anything else that I need to know?"**

- Utility trailers cannot be left on RV lots. Due to very limited storage, you must inquire about a storage reservation with the Rental Office when making your RV reservation. Storage reservations MUST be prepaid at that time. We might not be able to accommodate your storage request due to limited space.
- Tow Dollies will need to be taken to the Storage Area by our Maintenance Staff (no charge.)
- High speed internet is available by renting the lot's WiFi Modem with a \$150 refundable check or cash deposit (each modem has its own security key.) Wireless connectivity is available at both clubhouses and the library.
- Long term renters often rent a mailbox for USPS mail and USPS delivered packages (*ie. Amazon*) by giving a \$20 refundable cash or check deposit to the Rental Office for the mailbox key. Do not have your mail forwarded until you arrive and have your final site assignment. Any deliveries arriving before or after a reservation will be rejected.